

Wave Armor - Floating Docks

RMA Request #25022

Date: 10/25/2021 11:12 am

Order Number: -

Customer: Thomas Fryman -
tom.pierperfection@gmail.com

Product: 7 ft abutment kit

RMA #: 491

Reason: Defective Item

Street Address: 1105 E state st

City: Cassopolis

State: Mi

Zip Code: 49031

Phone Number: 2692332222

Photo of Issue: /2021/10/20211015_110015.jpg

Picture of Receipt: /2021/10/20211015_110002.jpg

Details: The inside diameter of hinge kit was oblong and could not get bolt through to fit the abutment kit to sea wall. Spent round trip 4 hours with 2 workers to come back a day later with more tools to fix the job and make it usable. 8 total man hours plus fuel and mileage

Tracking: -