

Up North Sports Order Confirmation - 202201201642683116

1 email in thread.

Email 1 of 1

Date: January 31, 2022 4:37 PM -06:00

From: <Sales@UpNorthSports.com>

To: <jktryba@arvig.net>

Thank you for shopping at Up North Sports

This is your e-mail confirmation of the order you recently placed with us. We will process your order as quickly as possible. If an item is not in stock or no longer available, we will contact you via phone or email. Please do not hesitate to contact us at Sales@UpNorthSports.com with any questions or comments.

When you receive your shipment inspect the shipping container for damage prior to opening it. If the container is damaged, have the shipper inspect it prior to opening it. If you don't do this, we will be unable to file a claim for theft or damage.

Up North Sports

Order # 202201201642683116 - 01/20/2022

Ship To: James Tryba
44300 Hawes Beach Trail
Ottertail, MN 56571 United States

Bill To: James Tryba
44300 Hawes Beach Trail
Ottertail, MN 56571 United States

Part #	Description	Purchase Price	Qty	Total Price
200178	OTTER XT LODGE X-OVER FLIP OVER SHELTER (2022) ICE FISHING SALE!! - (\$ 140.25) US	\$ 934.99 US	1	\$ 934.99 US (\$ 140.25) US
Status: Ordered - 01/20/2022 12:52:57 Shipping Method: Free Shipping - Continental USA				
200016	OTTER FISH HOUSE TRAVEL COVER - LODGE (2022) - Size: Lodge Travel Cover	\$ 68.99 US	1	\$ 68.99 US
Status: Ordered - 01/20/2022 12:52:57 Shipping Method: Free Shipping - Continental USA				
200045	OTTER SLED HYFAX RUNNER KIT - LODGE (2022) - Size: Lodge Runner Kit	\$ 68.99 US	1	\$ 68.99 US
Status: Ordered - 01/20/2022 12:52:57 Shipping Method: Free Shipping - Continental USA				
200086	OTTER SLED HITCH - SMALL / MEDIUM / MAGNUM (2022)	\$ 63.99 US	1	\$ 63.99 US
Status: Ordered - 01/20/2022 12:52:57 Shipping Method: Free Shipping - Continental USA				
Shipping:				\$ 0.00 US
Tax:				\$ 73.49 US
Total:				\$ 1,070.20 US

If we are shipping to Canada the following will apply:

1. We ship via FedEx, USPS Priority or USPS Express. If you have a preference of which shipping carrier to use, please note in customer comments when completing your order.
2. UpNorthSports.com is not responsible for any Customs/Duties/Taxes/Brokerage Fees that may be levied, as they are the responsibility of the Customer and will be charged upon delivery.
3. You pay the Duty directly to the shipping representative when the shipment is delivered. If you do not pay the duty, we reserve the right to charge your credit card for payment of the duty and related fees.
4. You are responsible for applicable shipping and duty charges both ways on all Returns or Exchanges for any reason.

Pros and Cons of Canada shipping methods

1. FedEx
 - o Higher brokerage fees
 - o Better tracking
 - o Quicker delivery
2. USPS/Canada Post
 - o Lower brokerage fees

Canada - USPS/Canada Post Shipping Rates

Total Purchase	Rate
Less than \$250.00	\$35.00
\$250.00 or more	\$40.00

Canada - UPS Shipping Rates

Total Purchase	Rate
Less than \$250.00	\$30.00
\$250.00 or more	\$34.00

Return Policy

You may return any **unused** item(s) within 45 days for an exchange or refund. Clearly indicate on your invoice if you are returning or exchanging. If exchanging, clearly indicate the product you wish to exchange for. In the event of a returned purchase, Up North Sports will refund the cost of the item but not the original shipping charge. In order to qualify for a full refund the item must be returned in original condition with the original packaging intact and any tags or protective materials still attached. Any item returned with the tags removed or original packaging not useable will incur a 20% restocking fee.

When returning an item, please use the original shipping carton and pack the item(s) securely. Do Not use the Manufacturer's packaging for a shipping box. Enclose the invoice with an explanation for the return or exchange. Ship the package prepaid as we do not accept returned items COD. We recommend shipping your package by a traceable method as we are not responsible for lost packages. FREE items received with the original order are to be included with your return. If you choose to keep the free item your refund will be reduced by the unreturned item's retail price.

Any item returned in a damaged condition will be reviewed by Up North Sports to determine how the damage occurred. If it is determined that the damage was caused by the shipper Up North Sports will work with the shipper to recover the costs of the damage. If it is determined that the damage was caused by the purchaser then the cost of the damage will be the responsibility of the original purchaser. Causes for damage may include improper packaging, improper handling, alteration of the item, etc. A reasonable value of the damage will be determined by Up North Sports and that value will be recovered from either the shipper or the customer.

Every effort has been made to ensure accuracy. However inadvertent errors can occur & we reserve the right to modify without notice.

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Thank you for shopping with Up North Sports
