

Otter Outdoors

RMA Request #96200

Date: 12/27/2021 12:14 pm

Order Number: -

Customer: Cody Fedorchuk -
codyfedorchuk@gmail.com

Product: Otter lodge

RMA #: 10315

Reason: Defective Item

Street Address: 38 Wabigoon Lake Road

City: Dryden

State: Ontario

Zip Code: P8N2Y5

Phone Number: 807 216 6703

Product Image: /2021/12/Otter-Lodge-photo-1.jpg

Product Image: /2021/12/Otter-Lodge-photo-1-1.jpg

Product Image: /2021/12/Otter-Lodge-photo-2.jpg

Picture of Receipt: /2021/12/Otter-Lodge.pdf

Details: Hello Otter The holes are located near the center of the roof of the shelter, it looks like the holes were from possibly the hub mechanism that holds the rods for the roof . I purchased the shelter on the 13th of December took it out of the box and the first time I set it up was on the lake was the 16th of December I also spoke with Gord form QSL tackle where the shelter was purchased, he advised

me that you guys can call him for any clarification. Thanks Cody Fedorchuk

Tracking: -