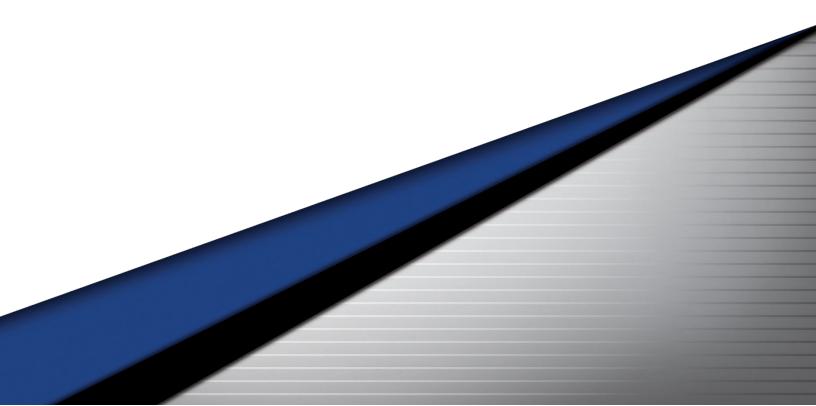


2020-2021 Dealer Partnership





2020-2021 Dealer Program

Otter has long been the undisputed leader in the development of the highest quality and most innovative ice fishing shelters and sleds on the market. As an Authorized Otter Dealer, you will enjoy the benefits of working with a first class organization. We are committed to providing uncompromising service and delivering the tools needed to grow your business and expand your customer base. Otter is a well-respected, stable and trusted manufacturer delivering the latest in innovation and design.

- Best in class innovation Continuous development of new truly unique products and accessories
- **Unmatched quality** The most durable sled on the market allows for the strongest, most rugged base for your flip over fish house.
- Best in Class warranty 1 year warranty on fish houses and up to 2 years on sleds
- Preparing you for success -
 - Best in Class Sales, Marketing and Customer Service team for you and your customers
 - The Otter team is always available and can provide you the tools, training, and resources necessary to be successful.
- **Telling our story** We are continuously building Otter brand awareness and providing our Dealers with tools to connect with new customers. Dealers have access to:
 - Content New articles consistently produced on Otter products, info, tips, features and benefits.
 Dealers are able to use socially, in email newsletters, on their website and in-store.
 - New lifestyle & product images added annually to showcase Otter products, and to keep your marketing assets fresh and up-to-date.
 - Library of videos to use as needed, with new videos added annually
 - Sales support materials
 - Apparel and promotional items available for purchase



DISCOUNT LEVEL – LARGE VOLUME

Dealers will qualify to purchase Otter products at a steep discount.

- A solid position within your market That is visible and provable to us through your current customer reach and traditional and digital marketing efforts.
- Proudly offer the Otter product line to your customers
 - Represent and promote Otter products on your website, for which we will provide you with the product images and specifications to achieve this.
 - Display Otter product in your showroom or lot. If you purchase "Display" units from Otter, you must purchase 5 additional stocking models of that SKU.
 - Market and advertise Otter products following our Minimum Advertised Price (MAP) structure
 - Follow Otter branding guidelines for all logo and brand use, including all marketing materials. Any digital
 or printed materials that are not created by Otter must have approval from Otter's marketing department
 prior to distribution.
- Provide the highest level of customer service and support to your customers and market outreach
- The ability to buy and stock product commensurate with customer demand in your market.
- Advertise Otter products following our Minimum Advertised Price (MAP) structure.
- Maintain/Update company contact information annually for Otter marketing resources.
- Properly train and educate your staff on the Otter product line.
- Maintain a relationship in good standing with your Otter Sales Representative



2020/21 Seasonal Large Volume Program

Qualifying Guidelines:

Current Dealers must have demonstrated past and present good standing. All potential Dealers will need to completely fill out an Otter Outdoors Credit Application and will be notified of acceptance by Otter after application has been processed.

Qualifying Order:

- Support at least 4 Otter XT or XT PRO Shelter SKU's.
- Support at least 1 Otter XTH Hub SKU.
- Support at least 2 Otter Sled SKU's
- Support at least 8 Otter Accessory SKU's
- Minimum \$10,000(+) at Invoice *Non-cancelable
- Pricing Level: Large Volume Pricing (10% off Standard Dealer Pricing) Net 30
- Freight: FOB Maple Lake, MN

MAP ENDS 1/15/2021 (Minimum Advertised Price) Policy in effect on ALL XT PRO X-Over SHELTERS. MAP HOLIDAY: 11/26/2020 – 11/29/2020

Violation of MAP will result in immediate termination of agreement.

Early Buy Terms:

One order by May 1st, 2020 to ship August 1 – October 30, 2020 qualifies for:

- Large Volume Price Level
- Early Buy Terms: 5% DFI Net 12/15/2020. If full payment not received within terms, Dealer forfeits 5% DFI and standard large volume pricing applies. NO exceptions!
- Assembled Displays: Must qualify for early buy terms and order at least 5 units of a shelter model to qualify for an assembled display of that model.

One additional order by May 1^{st} , 2020 to ship by 12/31/2020 includes the following terms:

- Large Volume Price Level
- May not exceed 50% of the opening order
- Early Buy Terms: 5% DFI Net 1/31/2021. If full payment not received within terms, Dealer forfeits 5% DFI and standard large volume pricing applies. NO exceptions!

All additional orders placed after May 30, 2020 will be at standard Large Volume pricing and Net 30 payment terms with FOB Maple Lake, MN. IMPORTANT! Absolutely no changes to early buy order(s), no cancellations accepted. Add-on orders need to be approved by OTTER.



2020

2020/21 Otter Outdoors Domestic Master Price Sheet

Pricing Effective 4/1/2020-3/31/2021 Map Ends: 1/15/2021

MAP HOLIDAY: 11/26/2020 - 11/29/2020 MAP Pricing on All XT PRO X-Over Packages

Large Volume

					Large volume
Model #		UPC	MSRP	MAP	Dealer Cost
	Otter Pro Series Sleds				
200817	Mini Otter Pro Sled Roto-Molded Black	609142011105	\$54.99		\$32.66
200818	Small Otter Pro Sled Roto-Molded Black	609142011204	\$79.99		\$52.26
200816	Small Ultra-Wide Sled Roto-Molded Black	609142011006	\$99.99		\$68.78
200819	Medium Otter Pro Sled Roto-Molded Black	609142011303	\$129.99		\$87.00
200820	Magnum Otter Pro Sled Roto-Molded Black	609142011402	\$169.99		\$111.32
200821	Large Otter Pro Sled Roto-Molded Black	609142011501	\$259.99		\$164.81
	Otter Sport Series Sleds				
200823	Small Otter Sport Sled- Roto-Molded Black	609142016100	\$49.99		\$30.66
200825	Medium Otter Sport Sled-Roto-Molded Black	609142016209	\$64.99		\$37.22
200827	Large Otter Sport Sled-Roto-Molded Black	609142016308	\$79.99		\$46.83
	Otter Sled Only Travel Covers				
200023	Otter Sled Travel Cover-Small Sled	609142013208	\$49.99		\$30.88
200025	Otter Sled Travel Cover-Small Ultra Wide Sled	609142013000	\$49.99		\$29.61
200020	Otter Sled Travel Cover-Medium Sled	609142013307	\$54.99		\$32.20
200019	Otter Sled Travel Cover-Magnum Sled	609142013406	\$64.99		\$36.77
200017	Otter Pro Sled Travel Cover-Large Sled	609142013505	\$69.99		\$45.56
200026	Otter Pro Sled Travel Cover-X Large Sled	609142013604	\$69.99		\$43.78
200024	Otter Sport Sled Travel Cover-Small	609142017107	\$13.99		\$9.88
200082	Otter Sport Sled Travel Cover-Medium	609142017206	\$19.99		\$13.12
200018	Otter Sport Sled Travel Cover-Large	609142017305	\$24.99		\$15.77
	Otter Fish House Package Travel Covers				
201019	Otter Fish House Travel Cover - Hideout	609142210195	\$59.99		\$34.24
200015	Otter Fish House Travel Cover - Cottage	609142018005	\$54.99		\$31.77
200014	Otter Fish House Travel Cover - Cabin	609142018302	\$59.99		\$36.59
200016	Otter Fish House Travel Cover - Lodge	609142018401	\$64.99		\$37.97
200022	Otter Fish House Travel Cover - Resort	609142018500	\$79.99		\$47.87
	Otter Hyfax Runner Kits				
201090	Sled Hyfax Kit-Hideout Pkg.	609142210904	\$39.99		\$25.72
200048	Sled Hyfax Kit - Small Ultra-Wide(Pro Cottage Pkg.)	609142012065	\$44.99		\$28.44
200049	Sled Hyfax Kit - Small Ultra-Wide (XT Cottage Pkg.)	609142012164	\$34.99		\$21.44
200042	Sled Hyfax Kit - Small (Small Pro Sled Only)	609142012263	\$29.99		\$18.98
	•				

Large Volume

Model #	1	UPC	MSRP	MAP	Dealer Cost
200043	Sled Hyfax Kit - Medium (Medium Sled/Cabin)	609142012362	\$39.99		\$24.46
200045	Sled Hyfax Kit - Magnum (Magnum Sled/Lodge)	609142012461	\$59.99		\$35.58
200047	Sled Hyfax Kit - Large (Large Sled/Resort)	609142012560	\$69.99		\$40.58
	Otter Tow Hitches and Accessories				
200086	Sled Tow Hitch w/ Pins(Sm, Med, Magnum)	609142004008	\$59.99		\$36.55
200085	Sled Tow Hitch Large w/ Pins (Large Sled/Resort)	609142004503	\$69.99		\$44.80
200037	Hitch Pivot	609142004022	\$44.99		\$25.98
200032	Universal Tow Hitch Adapter	609142004015	\$24.99		\$13.97
200948	Otter Flipper Hitch (Receiver Mount Hitch)	609142209489	\$19.99		\$11.45
200064	Universal Rear Sled Receiver Hitch w/ Pin	609142004039	\$24.99		\$14.78
200033	Tow Hitch Pin	609142004053	\$4.99		\$3.09
200036	Two Pk Replacement Hitch Pins (Sm,Med,Mag)	609142029407	\$8.49		\$4.88
200034	Two Pk Replacement Hitch Pins (Large Sled Only)	609142029414	\$8.49		\$4.95
	Otter Pro Sled Combo				
200078	Otter Medium Sled Combo(Sled-Hitch-Hyfax-Cover)	609142010399	\$269.99		\$164.80
	Otter XT PRO X-Over Shelter Packages		·		·
201163	Otter XT PRO Cottage X-Over Shelter Pkg.	609142211635	\$699.00	х	\$489.27
201157	Otter XT PRO Cabin X-Over Shelter Pkg.	609142211574	\$949.00	X	\$619.27
201157	Otter XT PRO Lodge X-Over Shelter Pkg.	609142211529	\$1,049.00	Х	\$694.35
201132	Otter XT PRO Resort X-Over Shelter Pkg.	609142211468	\$1,249.00	Х	\$850.48
2011-10	Otter XT X-Over Shelter Packages	003142211400	71,243.00		7030140
200960	Otter XT Hideout Package (ThermalTec 600)	609142209601	\$499.00		\$351.45
201169	Otter XT Cottage X-Over Shelter Pkg.	609142211697	\$649.00		\$461.56
201176	Otter XT Cabin X-Over Shelter Pkg.	609142211765	\$749.00		\$508.48
201178	Otter XT Lodge X-Over Shelter Pkg.	609142211789	\$849.00		\$592.82
201173	Otter XT Resort X-Over Shelter Pkg.	609142211734	\$999.00		\$702.07
	Otter VORTEX Thermal Hub Shelter Packages (Ne				•
201534	Otter VORTEX Cabin Thermal Hub Shelter Pkg.	609142215343	\$329.00		\$236.69
201535	Otter VORTEX Lodge Thermal Hub Shelter Pkg.	609142215350	\$399.00		\$278.77
201536	Otter VORTEX Resort Thermal Hub Shelter Pkg.	609142215367	\$549.00		\$393.50
201537	Otter VORTEX Monster Lodge Thermal Hub Shelter Pkg.	609142215374	\$679.00		\$478.72
	Otter Ice Fishing Accessories				
201520	Otter Pro-Tech 40 Rod Case (NEW)	609142215206	\$149.99		\$95.36
201441	Otter Pro-Tech 40 Deep Rod Case (NEW)	609142214414	\$199.99		\$123.36
201432	Otter Pro-Tech 48 Deep Rod Case (NEW)	609142214322	\$249.99	-	\$149.38
201368	Otter Pro Universal LED Light Kit	609142213684	\$69.99		\$42.86
201527	Otter Sidekick Shelter/Bucket Console (New)	609142215275	\$39.99		\$26.07
200067	Rod Holder	609142029902	\$15.99		\$9.88
200083	Sportsman's Caddy Center Console (Roto-Molded)	609142029506	\$109.99		\$70.44
200077	Auger Shield 8" (Roto-Molded)	609142000284	\$69.99		\$39.63
200076	Auger Shield 10" (Roto-Molded)	609142000383	\$79.99		\$40.89
201044	Fish House Patch (Material Only-4 Pack)	609142210447	\$9.99		\$5.22

Large Volume

Model #		UPC	MSRP	MAP	Dealer Cost
200696	Fish House Patch Material-Black w/ adhesive	609142029209	\$11.99		\$7.66
200052	Fish House Patch Material-Clear w/ adhesive	609142029230	\$11.99		\$7.63
201179	Quick Snap Ice Anchor Driver Tool	609142211796	\$16.99		\$9.98
201042	Ice Anchor Kit (4-Pack) w/ Pouch	609142210423	\$24.99		\$16.93
201043	Shelter Hooks (3-Pack)	609142210430	\$14.99		\$8.19
201045	Overhead Storage Hammock	609142210454	\$29.99		\$15.89
201046	3 Pocket Cargo Storage Net	609142210461	\$34.99		\$18.98
201089	Adjustable Back Wind Support Pole	609142210898	\$19.99		\$11.81
200002	Adjustable Front Wind Support Pole	609142029308	\$19.99		\$11.81
	OU ATM/OFF DOAD T 'II I A				
	Otter ATV/OFF-ROAD Trailers and Accessories				
	TRAILERS				
201234	Otter Xpress 15 Off-Road Trailer	609142212342	\$399.00		\$287.72
201239	Otter Xpress 20 Off-Road Trailer	609142212397	\$499.00		\$347.26
201244	Otter Super Xpress Off Road Trailer	609142212441	\$599.00		\$417.80
	ATV Accessories				
200860	Otter Xpress 20 Travel Cover	609142043243	\$59.99		\$29.68
200544	Otter ATV Front Monster Box (Std. Lid)	609142044103	\$169.99		\$108.52
200545	Otter ATV Front Monster Box (Ext. Lid)	609142044202	\$179.99		\$113.94
200543	Otter ATV Rear Monster Box	609142044301	\$299.99		\$189.91
200553	Otter Auger Shield (up to 10" drill)	609142049306	\$89.99		\$58.60
200829	Otter ATV Bucket Holder	609142049207	\$34.99		\$23.40
200549	Otter ATV 3 Gal. Fluid Tank	609142205498	\$49.99		\$34.73



2020-2021 "MAP" PRICING AND INTERNET PROGRAM

DESCRIPTION

Otter presents the "2020-2021 Dealer Minimum Advertised Price (MAP) and Internet Sales Program."

This is available to you as an authorized Otter Dealer that plans to utilize a "published price" format in any marketing or advertising campaign. If all of your advertised prices comply with this MAP Program, you will be authorized to sell and ship Otter products direct to customers within the continental United States.

Written authorization will be required for any dealer or Dealer to ship product internationally or be considered an international business partner.

PURPOSE

To encourage customer interaction with a focus on the features unrelated to price, such as performance, quality, lifestyle engagement, safety features, warranty coverage, durability, etc., during the retail sales process.

MAP PROGRAM TERMS

Otter Brand Products: The advertised price for Otter products cannot be presented to the public any lower than the published MAP pricing. The MAP price may or may not be less than the published MSRP pricing on the company's websites at www.otteroutdoors.com.

Product Branding: Otter has invested and will continue to invest in its proprietary branding in the public marketplace. All public advertising shall include the "Otter" Logo. The product name and description used in any and all forms of advertising media will directly reflect those listed in the "Otter Catalog" and on the company's websites at www.otteroutdoors.com.

No private labeling or branding will be authorized without written consent from the Otter corporate offices. To inquire about private labeling and the volumes required please contact your Otter Sales Manager.

MAP PROGRAM BENEFIT

Dealers that participate (see next page), and comply with the terms of this MAP Program, will be authorized to MARKET, SELL AND SHIP all Otter products by store, catalog, flyer or via the internet.

ELIGIBLE PRODUCTS

Otter Shelters: XT Pro X- Over Shelters all sizes Cottage to Resort.

MAP HOLIDAY

There are two MAP holidays this year where customers are able to advertise below the MAP pricing. They are: Thursday, November 26 – Sunday, November 29, 2020 and Jan 15, 2021 – March 31, 2021.

INTERNET POLICY

All sales activities, including those over the internet, should be consistent with the obligations and limitations in the current Otter pricing structure. Any statements made through the internet shall include but not be limited to "Additional Freight and Sales Tax where Applicable". Any advertised prices greater than MSRP will be considered acceptable if they are represented as "all inclusive" or "value added" proposition (e.g., "fully assembled").





FINAL SALE PRICE

This MAP Program applies only to advertised prices and the prices used for the marketing of Otter Products. The final per unit sale price to the consumer of any Otter products will be determined by you as the "Authorized Dealer", following negotiation, discounts if any, fees or surcharges if any.

Internet sales may be transacted at prices below MAP Program pricing, so long as the sale price is not reflected on the web page, or in the secure internet shopping cart (e.g., acceptable pricing descriptions or statements are "call for pricing", or "request a price at email@XYZ.com" for actual "Specials" and any available "Discount Programs"). It is not acceptable to reflect lower prices on the web page or electronic shopping cart. It is not the intent or suggestion that the terms of the Otter MAP Program or any descriptive pricing model dictates or controls the sale price to the consumer.

VIOLATIONS

A violation is defined as any marketing or advertising that represents Otter Products at prices below the aforementioned MAP Program prices. Public Pricing that violates the MAP Program could appear in catalogs, newspapers, billboards, promotional flyers, web pages (including electronic shopping carts) or any other form of media which identifies a price. It is also a violation of the MAP Program to sell and ship Otter Products for resale to a non-authorized dealer without consent from Otter or one of its Distributors private catalogs, flyers or via the internet marketing tools.

The penalties for violating this MAP Program are:

- 1st violation (unintentional) warning directly to dealer.
- 2nd violation (or 1st intentional violation) written warning and notification to the point of distribution which is to include the loss of any annual support offered by Otter (such as early buy, marketing tools and support or any annual discount opportunities).
- 3rd violation (or 2nd intentional violation) termination of right to participate as an Otter Authorized Dealer and/or marketing to the public utilizing the Otter MAP Program.



FREQUENTLY ASKED QUESTIONS

> As a dealer can we use a Credit Card to purchase products?

 Yes you can, credit card payments are subject to a 3% surcharge (processing fee) applied to the total purchase, including freight.

How do we submit our orders?

- There are (2) two ways to submit orders to Otter.
 - **1.** Submit via your online portal at www.otteroutdoors.com. To receive your login credentials, email us at customerservice@otteroutdoors.com

 .
 - 2. Email your order to your Sales Representative
- For "custom orders", "special orders", "display orders" or orders that require any type of extra attention please send an email to orders@otteroutdoors.com.

How do we receive our invoices?

- All of our invoices are emailed directly to your Accounts Payable contact in our system within 24 hours of the shipment leaving our facility.
- o If you have not received an invoice from us or have any inquiries regarding invoicing, please email us at AR@exploreios.com or give us a call at 1-877-46-OTTER (866-466-8837).

> After we place our order when should we expect it to ship or be available for pickup?

- All orders are processed in approximately (3) business days from the time of submission.
- Expedited shipping or pickup can be made available but is contingent upon scheduling and current inventory availability. We recommend that you plan for (3) days but we will make every effort to accommodate if possible.

➢ How do we find marketing support materials?

 Utilize your login and access to the FTP page on our website. This is a wealth of knowledge that offers you a simple resource for most of your technical questions and access to marketing tools. For more information see the enclosed marketing information.

How do we handle warranty issues or claims?

 Please review the "Otter Warranty Policy" then utilize our online "Warranty Claim Form" that can be found on our website under the "Customer Service" link listed below. https://www.otteroutdoors.com/customer-service/warranty/





ADVERTISING AND MARKETING ASSETS

The following items/benefits are available to all our dealers to use at their discretion.

1) FTP Site Access

Online access to Otter Product Images, Lifestyle Photos, Videos, Sell Sheets, Installation Instructions, Logos, Warranty Info and more!

- Go to www.otteroutdoors.com
- Click on **FTP Login** in the top nav bar

Username: otterftp Password: prolodge

- Click on the Otter Outdoors
- Navigate from here as needed

2) Advertising and Marketing Material Available

- Catalogs
- Sell Sheets
- USB Drives with Videos, Photos, Sell Sheets and more
- Apparel

3) Social Media

Facebook: https://www.facebook.com/otteroutdoors/

Instagram: @otteroutdoors



WHO'S WHO AT OTTER

ADDRESS

Otter Outdoors 411 Congress St W Maple Lake, MN 55358 **CUSTOMER SERVICE HOURS**

Monday - Thursday: 8:00 AM - 3:00 PM

Friday: 8:00 AM – 2:00 PM

SHIPPING HOURS

Monday - Friday: 8:00 AM - 3:00 PM

GENERAL

NAME	PHONE	E-MAIL
Customer Service - General	1-877-46- OTTER	customerservice@otteroutdoors.com
Customer Service - Orders		orders@otteroutdoors.com
Accounts Receivable – Customers A - L	320-963-2562	Marcia.Knase@exploreios.com
Marcia Knase		
Accounts Receivable – Customers M-Z	320-963-2555	Kathy.Larson@exploreios.com
Kathy Larson		

MANAGEMENT

NAME	POSITION	PHONE	E-MAIL
Jennifer Johanneck-Eystad	President	Office: 320-963-2532	Jennifere@exploreios.com
Troy Tufto	Sales Manager	Cell: 320-248-9544	Troy.tufto@otteroutdoors.com

INSIDE SALES & MARKETING

NAME	CONTACT	PHONE	E-MAIL
Marcus Manser	Field Account & Promotions	Office: 320-963-2543	marcus.manser@otteroutdoors.com
	Manager		



CONTACT UPDATE FORM

We know a lot can happen in a year. Please take a minute to complete this form to ensure we have the correct contact information for your company and staff. Please email to customerservice@otteroutdoors.com when completed. Thank you.

BILLING ADDRESS:	SHIPPING ADDRESS:
Company:	Company:
Address:	
City State Zip:	City State Zip:
Main Phone:	* If applicable, please attach additional documentatio
Fax:	
ACCOUNTING & PURCHASING:	
Accounts Payable:	Buyer:
Name:	Name:
Phone:	Phone:
Email:	Email:
	24 hours of shipment. In the case you do not want them sent to the AP new one here:
MARKETING:	LOGISTICS / SHIPPING:
Name:	Name:
Title:	Phone:
Phone:	
Fmail:	



DEALER LOCATOR / LEAD REQUEST FORM

The online Dealer Locater tool allows consumers to locate Authorized Otter Outdoors Dealers in their area and will be utilized by Otter to direct consumer leads to those dealers who comply with our requirements.

Our goal is to send leads to dealers that have enough Otter product knowledge to answer basic product questions, have stock or can willingly get product in a timely manner and have a web presence promoting the Otter brand.

To qualify to be listed on our Dealer Locator and receive leads from Otter, you must:

- Complete and return this request form to <u>customerservice@otteroutdoors.com</u>.
- Have placed and received orders from your Distributor within the past year.
- Have stock on hand or be willing to immediately order product to meet the consumer demand.
- Have working knowledge of the Otter products you market.
- Provide accurate contact information with updates if there are any changes.
- Indicate on your website that you are an Authorized Otter Dealer.

COMPANY INFORMATION		
Company:	Contact(s)	
Address:	E-mail:	
City State Zip:	Phone: This must be a ph	none # that is answered regularly
Website:		
Purchase products through Dis	ributor:	
Otter products I plan to marke	(check all that apply): FLIP OVER SHELTERS ACCESSORIES	HUB SHELTERS SLEDS
_	/ recessives	_
Authorized Signature:		
Title:	Date:	<u></u>